

ACCESS THE AETNA ONLINE PROVIDER DIRECTORY

The AETNA online provider directory is a public site anyone can use to locate a physician within the Aetna Network. All three medical plans offered by the District utilize this site to locate providers.

1. Start at http://www.aetna.com/dse/search?site_id=mymeritain
2. Enter the type of provider and the zip code for your search
3. Click "Search"

MERITAIN HEALTH DOCFIND SITE

If you are looking for providers for the V-BENN Plan click [here](#)

Important information: "Members may be required to pay for flu shots or vaccines at the time of service when rendered by providers listed on [Find A Flu Shot/Vaccine Provider](#) link. Submit receipts to Meritain for reimbursement."

Find Health Care Services

Find doctors, dentists, hospitals and other Aetna health care professionals that accept your plan.

Who or what are you looking for?

Where? (Zip code or city, state)

SEARCH

4. From the dropdown box that appears, select the appropriate network:
 - a. For the **PPO Buy Up** and the **HDHP/HSA** plan, select the [Aetna Choice POS II \(Open Access\)](#)
 - b. For the **Banner Health Network** plan, select the [Banner Health Network](#)

The screenshot shows the Aetna provider search interface. At the top, it says "Find Aetna health care professionals that accept your plan". Below this, there is a warning: "You could end up paying a lot more if you use a health care professional that does not accept your plan or does not provide the highest level of coverage under your plan." A red note states: "NOTE: You can call doctors before you see them, to find out if they accept your plan." There is a dropdown menu labeled "*Select a Plan:" with the following options: "Medical Plans", "Open Choice® PPO", "Aetna Choice® POS II (Open Access)", "Altius", "Behavioral Healthcare Program", "K U Performance Network", "V-BENN", "Aetna Whole Health - Banner Health Network", "Aetna Dental Access®/Vital Savings by Aetna®", and "Aetna Dental Access®/Vital Savings by Aetna®". A link "without choosing a plan" is also visible. The interface includes navigation tabs like "s & FAQs", "PRO", "Hea", "Doct", and "PROCEDURES".